HLTH 7022 ADVANCED HEALTH SERVICE MANAGEMENT

Credit Points 10

Legacy Code 401361

Coordinator Lisa Perrone (https://directory.westernsydney.edu.au/search/name/Lisa Perrone/)

Description This subject focuses on the principles and practice of health service management. The subject draws on material from different settings to consider governance, policy, and strategic planning. Students will critique health system reforms, including those that aim to address healthcare inequity. The role of politics and policy will be discussed to clarify the impact on health service management. The subject will explore how health service operations are managed and how performance and outcomes are measured. Students will also explore how patients, carers, and other stakeholders shape health service management.

School Health Sciences

Discipline Health, Not Elsewhere Classified.

Student Contribution Band HECS Band 2 10cp

Check your fees via the Fees (https://www.westernsydney.edu.au/currentstudents/current_students/fees/) page.

Level Postgraduate Coursework Level 7 subject

Co-requisite(s) PUBH 7031

Equivalent Subjects HLTH 7007 Health Workforce Planning

Restrictions

Students must be enrolled in a postgraduate program.

Learning Outcomes

On successful completion of this subject, students should be able to:

1. Critique health service management processes to clarify how to improve workplace processes and organisational culture
2. Distinguish leadership and management skills, particularly the different approaches that are appropriate for individual circumstances
3. Translate data and information into policy and practice
4. Develop a change management plan
5. Effectively communicate to different audiences through verbal and written reports and presentations

Subject Content

1.The relationships between health service management, leadership, organisational culture, politics, and policy
3.Health service management in the public, private, and not-for-profit sectors
4.Strategic planning, including workforce planning, human resources, and resource management
5.Patient, carer, and public engagement
6.Governance and accountability
7.Measuring and managing impact

Assessment

The following table summarises the standard assessment tasks for this subject. Please note this is a guide only. Assessment tasks are regularly updated, where there is a difference your Learning Guide takes precedence.

Type	Length	Percent	Threshold	Individual/ Group Task	Mandatory
Case Study	1,250 words	35	N	Individual	N
Report	2,000 words	40	N	Individual	N
Presentation	15-minute presentation, 12-slide presentation [plus title slide, reference list - 14 slides]	25	N	Individual	N

Prescribed Texts

- Walshe, K. & Smith, J. (2016). Healthcare Management (3rd Edition). Open University Press.
- Day, G.E., Leggat, S.G. (Eds). (2015). Leading and managing health services: An Australian perspective. Melbourne Australia. Cambridge University Press.

Teaching Periods

Autumn (2025)
Online
Online
Subject Contact Lisa Perrone (https://directory.westernsydney.edu.au/search/name/Lisa Perrone/)

View timetable (https://classregistration.westernsydney.edu.au/odd/timetable/?subject_code=HLTH7022_25-AUT_ON_2#subjects)

Parramatta - Victoria Rd
On-site
Subject Contact Lisa Perrone (https://directory.westernsydney.edu.au/search/name/Lisa Perrone/)

View timetable (https://classregistration.westernsydney.edu.au/odd/timetable/?subject_code=HLTH7022_25-AUT_PS_1#subjects)

Sydney City Campus - Term 2 (2025)
Sydney City
On-site
Subject Contact Liz Atteya (https://directory.westernsydney.edu.au/search/name/Liz Atteya/)

View timetable (https://classregistration.westernsydney.edu.au/odd/timetable/?subject_code=HLTH7022_25-SC2_SC_1#subjects)

Spring (2025)
Online
Online
Subject Contact Lisa Perrone (https://directory.westernsydney.edu.au/search/name/Lisa Perrone/)

View timetable (https://classregistration.westernsydney.edu.au/odd/
timetable/?subject_code=HLTH7022_25-SPR_ON_2#subjects)

Parramatta - Victoria Rd
On-site
Subject Contact Lisa Perrone (https://directory.westernsydney.edu.au/
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timetable/?subject_code=HLTH7022_25-SPR_PS_1#subjects)