

# HLTH 7022 ADVANCED HEALTH SERVICE MANAGEMENT

**Credit Points** 10

**Legacy Code** 401361

**Coordinator** Maria Agaliotis ([https://directory.westernsydney.edu.au/search/name/Maria\\_Agaliotis/](https://directory.westernsydney.edu.au/search/name/Maria_Agaliotis/))

**Description** This subject focuses on the principles and practice of health service management. The subject draws on material from different settings to consider governance, policy, and strategic planning. Students will critique health system reforms, including those that aim to address healthcare inequity. The role of politics and policy will be discussed to clarify the impact on health service management. The subject will explore how health service operations are managed and how performance and outcomes are measured. Students will also explore how patients, carers, and other stakeholders shape health service management.

**School** Health Sciences

**Discipline** Health, Not Elsewhere Classified.

**Student Contribution Band** HECS Band 2 10cp

Check your fees via the Fees ([https://www.westernsydney.edu.au/currentstudents/current\\_students/fees/](https://www.westernsydney.edu.au/currentstudents/current_students/fees/)) page.

**Level** Postgraduate Coursework Level 7 subject

**Co-requisite(s)** PUBH 7031

**Equivalent Subjects** HLTH 7007 Health Workforce Planning

**Restrictions**

Students must be enrolled in a postgraduate program.

## Learning Outcomes

On successful completion of this subject, students should be able to:

1. Critique health service management processes to clarify how to improve workplace processes and organisational culture
2. Distinguish leadership and management skills, particularly the different approaches that are appropriate for individual circumstances
3. Translate data and information into policy and practice
4. Develop a change management plan
5. Effectively communicate to different audiences through verbal and written reports and presentations

## Subject Content

1. The relationships between health service management, leadership, organisational culture, politics, and policy
3. Health service management in the public, private, and not-for-profit sectors
4. Strategic planning, including workforce planning, human resources, and resource management
5. Patient, carer, and public engagement
6. Governance and accountability
7. Measuring and managing impact

## Assessment

The following table summarises the standard assessment tasks for this subject. Please note this is a guide only. Assessment tasks are regularly updated, where there is a difference your Learning Guide takes precedence.

Type	Length	Percent	Threshold	Individual/Group Task
Report	1,250 words	25	N	Individual
Report	1,000 words	35	N	Individual
Professional Task	10 minutes plus 1500 words	40	N	Individual

**Prescribed Texts**

- Walshe, K. & Smith, J. (2016). Healthcare Management (3rd Edition). Open University Press.
- Day, G.E., Leggat, S.G. (Eds). (2015). Leading and managing health services: An Australian perspective. Melbourne Australia. Cambridge University Press.

**Teaching Periods**

## Autumn (2024)

**Online**

**Online**

**Subject Contact** Paul Preobrajensky ([https://directory.westernsydney.edu.au/search/name/Paul\\_Preobrajensky/](https://directory.westernsydney.edu.au/search/name/Paul_Preobrajensky/))

View timetable ([https://classregistration.westernsydney.edu.au/even/timetable/?subject\\_code=HLTH7022\\_24-AUT\\_ON\\_2#subjects](https://classregistration.westernsydney.edu.au/even/timetable/?subject_code=HLTH7022_24-AUT_ON_2#subjects))

## Parramatta - Victoria Rd

**On-site**

**Subject Contact** Paul Preobrajensky ([https://directory.westernsydney.edu.au/search/name/Paul\\_Preobrajensky/](https://directory.westernsydney.edu.au/search/name/Paul_Preobrajensky/))

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## Sydney City Campus - Term 2 (2024)

**Sydney City**

**On-site**

**Subject Contact** Maria Agaliotis ([https://directory.westernsydney.edu.au/search/name/Maria\\_Agaliotis/](https://directory.westernsydney.edu.au/search/name/Maria_Agaliotis/))

View timetable ([https://classregistration.westernsydney.edu.au/even/timetable/?subject\\_code=HLTH7022\\_24-SC2\\_SC\\_1#subjects](https://classregistration.westernsydney.edu.au/even/timetable/?subject_code=HLTH7022_24-SC2_SC_1#subjects))

## Spring (2024)

**Online**

**Online**

**Subject Contact** Paul Preobrajensky ([https://directory.westernsydney.edu.au/search/name/Paul\\_Preobrajensky/](https://directory.westernsydney.edu.au/search/name/Paul_Preobrajensky/))

View timetable ([https://classregistration.westernsydney.edu.au/even/timetable/?subject\\_code=HLTH7022\\_24-SPR\\_ON\\_2#subjects](https://classregistration.westernsydney.edu.au/even/timetable/?subject_code=HLTH7022_24-SPR_ON_2#subjects))

## Parramatta - Victoria Rd

**On-site**

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